

Freight Forwarder's Liability

Freight Forwarder's Liability is specifically designed for freight forwarders, carriers and warehouse operators and helps in covering various kinds of risks which may arise during the operation. It provides coverage against unforeseen damages or losses, and third-party liability for the lost shipment.

What does it cover?

A. Cargo Liabilities

- Covers the legal liability of the Insured for direct physical loss or damage to customer's cargo arising out of:
 - issuance of Air Waybill or Ocean Bill of Lading and/or FIATA Bill of Lading
 - any international transport convention or compulsory national law
 - standard trading conditions
 - a contract which is approved by MSIG and noted in the Schedule in the conduct of insured services
- Consequential loss resulting directly from above section
- Special cargoes coverage up to US\$50,000 or 10% of Limit of Liability, whichever is lower

B. Errors & Omissions

- Covers financial loss of customers arising from:
 - delay in performing contractual obligations
 - failure to perform contractual obligations
 - incorrect statement of omission in documentation
 - delivery of cargo contrary to contractual obligations under a bill of lading or contract of carriage
- Loss caused by a negligent act, error or omissions committed in the conduct of the insured services
- Cover is on Claims first made and reported basis
- Unless otherwise stated in the Schedule, the Retroactive Date is deemed to be the inception of the policy

C. Extra Cost & Expenses

- Misdirection costs
- Completion of carriage costs
- Uncollected cargo
- Removal and disposal expenses
- Customs liability
- Quarantine, fumigation or disinfection expenses
- General average and/ or salvage and/ or salvage charges
- General average and salvage bonds
- Investigation, mitigation and defence

D. Third Party Liability

- Covers the legal liability of the Insured for:
 - accidental death, bodily injury or illness of any third party, and the consequential loss resulting from such death, injury, or illness
 - physical loss or damage to third party property not in Insured's physical care, custody, and/or control, and consequential loss resulting from such loss or damage in the conduct of the insured services



Major Exclusions

1. Jewellery or precious stones
2. Currency, coins, bank notes or bullion
3. Gold, silver, platinum, or other precious metals or alloys
4. Accounts, bills, deeds, bonds or other evidence of debt or securities
5. Explosives
6. Contraband or goods in illegal trade
7. Bulk or Project Cargo

Important Notes

1. The Company shall not be liable in respect of any loss of, or damage to the containers and/or pallet containers caused by;
 - force majeure
 - delay, loss or market, or any consequential loss
 - wilful or reckless act or omission by the Insured or its servants;
 - infidelity or dishonest act of the Insured, its employees, its agents or subcontractors or persons to whom the property may be entrusted by the Insured;
 - mechanical or electrical derangement unless due to external means for which the Insured or its servants had been negligent
 - wilful illegal sale of or the wilful conversion and/or wilful or wrongful secretion of the containers by the Insured, the Insured's employees and/or any person
 - driving or operation of carrying conveyance by driver or operator who is under influence of addictive drugs or has alcohol in the blood over 50 percentage milligrams
 - directly or indirectly arising out of the management, operation or navigation of any ship or aircraft in which the Insured has an interest as owner, charter, lessor, lessee or financier or in which the Insured otherwise has a legal or equitable interest
 - directly or indirectly arising out of ship repairing, ship building, floating dock or dry dock operations
2. The Company shall not be liable for any loss of or damage to containers and/or pallet containers caused by burglary or theft whilst the vehicle is left unattended and not properly secured by being locked.

The above product information is for reference only. For details of coverage, terms, conditions, and exclusions, please refer to the policy wording.